MENU

MENU Dispatch

Take full control of your integrated delivery services with automated dispatching

Quick delivery to customers has become an absolute standard in the restaurant industry. However, streamlining dispatching operations for delivery orders has been a real challenge for many restaurants. With **MENU Dispatch**, you take full control of your delivery orders as our advanced technology takes all the extra logistics off your staff and ensures that your delivery orders are fulfilled with accuracy and on time.

Full management of last-mile delivery with MENU Dispatch

MENU Dispatch is a solution specially developed for restaurants and takes care of your delivery order fulfillment from your own branded or emerging third-party ordering channels.
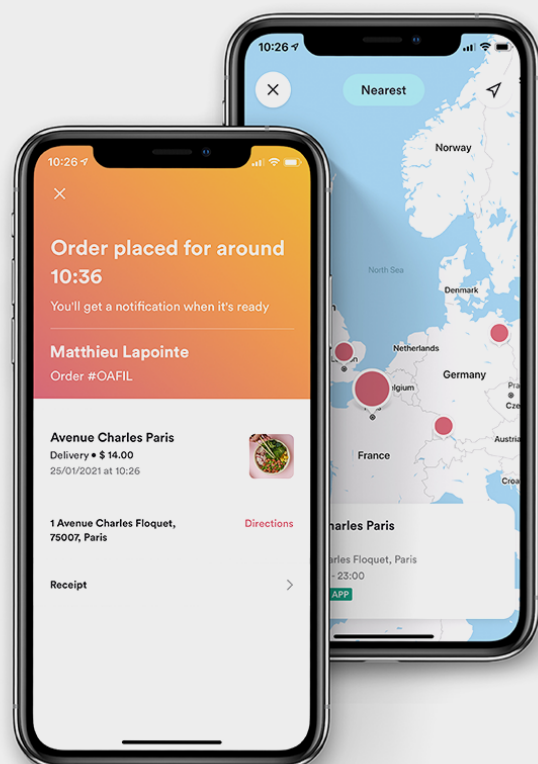
Fully integrated with your restaurant's e-commerce platform, such as also provided through the MENU Ecosystem, which integrates external ordering interfaces as well, **MENU Dispatch** helps you tap into additional delivery sales without worrying about order fulfilment. Due to its integration with the wider ecosystem, you will also be able to collect all the customer data and gain an end-to-end view of ordering and delivery operations.

Own fleet and third-party service providers

MENU Dispatch enables you to fulfill delivery orders through dispatching to your own drivers and/or third-party delivery service providers (DSPs). With delivery area and fee management, as well as delivery anywhere capabilities including driver tracking and chat functionality, the solution streamlines complex operational tasks.

Automatically assign orders for dispatching

Instead of manual order assignment, **MENU Dispatch** automatically assigns orders to the most suitable driver from your own fleet or to a DSP based on an intelligent algorithm. In this way, you can boost staff efficiency and avoid manual handling.

Manage and optimize your driver fleet with ease

With built-in driver apps **MENU Dispatch** enables you to be fully in charge of the performance of delivery order fulfilment and actual delivery time thanks to real-time driver tracking and automated route planning for even multiple deliveries. Also, delivery-specific reports will help you optimize your own fleet and analyze DSP performance.

Fulfill delivery orders from Google Food and any other order interface without hassle

In addition to dispatching capabilities for delivery orders from your own branded order channels, **MENU Dispatch** also supports you in managing fulfillment of orders received from any external channel, such as food ordering on Google where available, and soon also Social & Conversational ordering. Please contact us to learn more about the management of all your delivery orders, menu management on external channels and automated order injection into POS for increased order accuracy.

Key Benefits

Central management for all guest order interfaces

Delivery anywhere with the location logic

Automated order assignment to own drivers and/or DSPs

Integrated driver app and driver tracking

Delivery area and fee management

Fleet management and delivery optimization

MENU is a trusted global provider for some of the largest restaurant brands

BURGER KING

Casa del Café

dean & david

POPEYES LOUISIANA KITCHEN

Interested in more information on how you can benefit from MENU Dispatch?

Contact us now for a free demo

hello@menu.app